

How to read your meter

Electronic meter

As a self read customer, it is important that you understand how you read your meter. Entering the correct information, when providing Western Power with your meter reading, will ensure that you are billed accurately.

Your meter is an electronic meter.

Electronic meters have a six-digit display register. The register can be static or can automatically step through a sequence of displays depending on your meter or tariff. A number that appears at the right-hand end of the register identifies each display or channel. For those meters on a standard residential or commercial tariff (A1, L1, K1 or M1), where the registers stay static, you simply write down the numbers that are displayed.

For those meters on time of use tariffs, the meter register channels are specific to you.

For those meters on time of use tariffs, the meter register displays/channels are:

Channel Name / Description

1	Meter Code
2	Meter Serial Number
3	Programme ID Number
4	Time
5	Date
6	Kilowatt hours/Pulse
7	Total Kilowatt hours
8	Present Demand
9	Reset Number
10	On Peak Kilowatt Hours
11	On Peak Indicative Demand
12	On Peak Cumulative Demand
20	Off Peak Kilowatt Hours
21	Off Peak Indicative Demand
22	Off Peak Cumulative Demand
30	Weekdays High Shoulder Kilowatt Hours
40	Weekends Low Shoulder Kilowatt Hours

Not all channels are displayed on all meters. This depends on your tariff.

- Customers on R1 tariff need to write down the figures from channels 10 and 20
- Customers on SM1 (Smart Power) tariff need to write down the figures from channels 10, 20, 30 and 40
- Customers on time-based demand tariffs S1 and T1 need to record channels 10, 12, 20 and 22